



Job Title:	Quality Manager II
Location:	Belpre, OH
Employment Status:	Full Time
Reports To:	Director, Quality and Lean Six Sigma
Travel (%):	< 5 %
<u>Major Roles & Responsibilities</u>	<p>Kraton is looking to hire a new member of our Quality team. The Quality Manager II will manage all Quality resources, to include the site Quality lab, in support of site production units. The Quality Manager II is a part of the Global Quality Leadership team, which will drive a customer focused effort and continuous improvement for the team. Also, the Quality Manager II will ensure proper testing, release, and certification of products.</p> <p><u>Major Roles & Responsibilities:</u></p> <ul style="list-style-type: none"> • Act as a positive agent of change within the site to create a quality mind-set focused on customer value. • Manage site responsibilities associated with ISO and customer audits/visits. • Coordinate investigations and feedback on all customer complaints. • Lead Statistical Quality Control program. • Engage with Global QA team to develop consistent company-wide policies and procedures. • Own the strategic quality improvement plan for the site and support the US Regional QM in development of a quality improvement plan for the region. • Maintain QA capital equipment plan for site. • Serve as quality interface to commercial for designated business units. • Act as Voice of the Customer for the lead team, the plant, and for external warehouse, Port City Logistics. • Support relevant tolling activities from a quality perspective • Support the site deployment of L6S • Lead Root Cause Analysis for Quality related issues and other issues as needed by the site. <p><i>The statements above are intended to describe the general nature and level of work performed by employees assigned to this classification. Statements are not intended to be construed as an exhaustive list of all duties, responsibilities and skills required for this position.</i></p> <p><i>Kraton's internal talent acquisition team manages our recruiting efforts and from time to time works with pre-selected/pre-approved external staffing agencies. We do NOT accept unsolicited resumes or candidate referrals from recruiters and/or agencies who are not pre-selected/pre-approved.</i></p>
<u>Skills and Experience</u>	<ul style="list-style-type: none"> • B.S. Engineering or science degree. • 5 + years of quality, refinery or related industrial experience. • Root Cause Analysis leadership experience <i>preferred</i>. • Team leadership. • Knowledge of Lean Six Sigma and statistical packages (Minitab, SQC, etc.). • Knowledge of ISO standards-9001 with audit experience. • Experience of business processes. • SAP experience <i>preferred</i>. • Lean Six Sigma Green Belt <i>preferred</i>
<u>How to Apply</u>	Submit your resume to jobs@kraton.com